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New RDP Remote Desktop Server Tag-RDP-Member

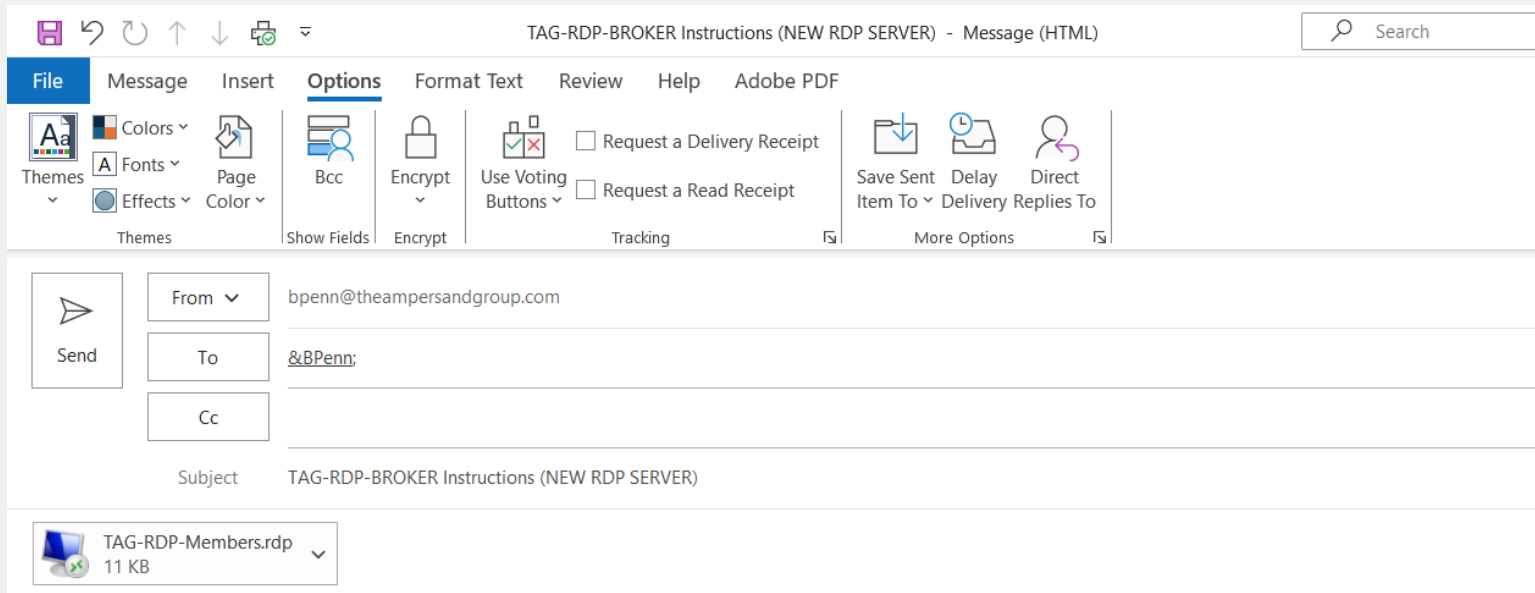
We are excited to announce the completion of our new Ampersand Remote Desktop Server Farm. The upgraded server technology features a Broker system, enhancing load balancing and redundancy for our remote desktop servers. This improvement will significantly improve uptime and availability for our network members.

In addition, we have implemented new security protocols to enhance network and system securities, redundancies and reducing vulnerabilities.

This new server offers improved responsiveness.

One notable enhancement to this new server solution is the resolution of the logo swapping issue on documents.

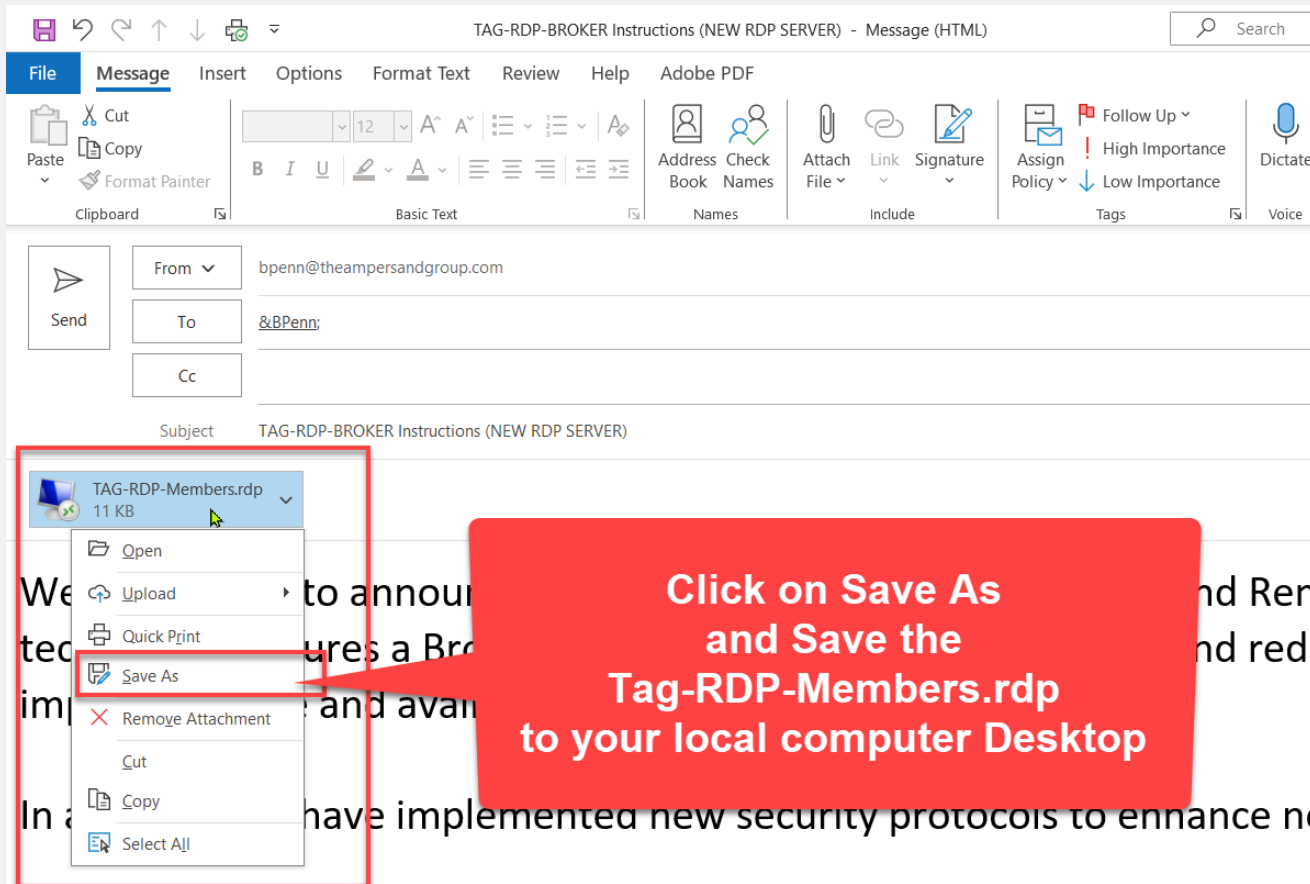
Example of Email Message being sent



We are excited to announce the completion of our new Ampersand Remote technology features a Broker system, enhancing load balancing and redundancy to improve uptime and availability for our network members.

In addition, we have implemented new security protocols to enhance network

Right Click on Attachment & Save As to your Desktop



The screenshot shows an email client interface with the following elements:

- Toolbar: File, Message, Insert, Options, Format Text, Review, Help, Adobe PDF.
- Clipboard: Paste, Copy, Format Painter.
- Basic Text: Bold (B), Italic (I), Underline (U), Text Color, Background Color, Bulleted List, Numbered List, Indent, Outdent.
- Names: Address Book, Check Names.
- Include: Attach File, Link, Signature.
- Tags: Assign Policy, Follow Up, High Importance, Low Importance.
- Voice: Dictate.

Email details:

- From: bpenn@theampersandgroup.com
- To: &BPenn;
- Cc:
- Subject: TAG-RDP-BROKER Instructions (NEW RDP SERVER)

Attachment: TAG-RDP-Members.rdp (11 KB)

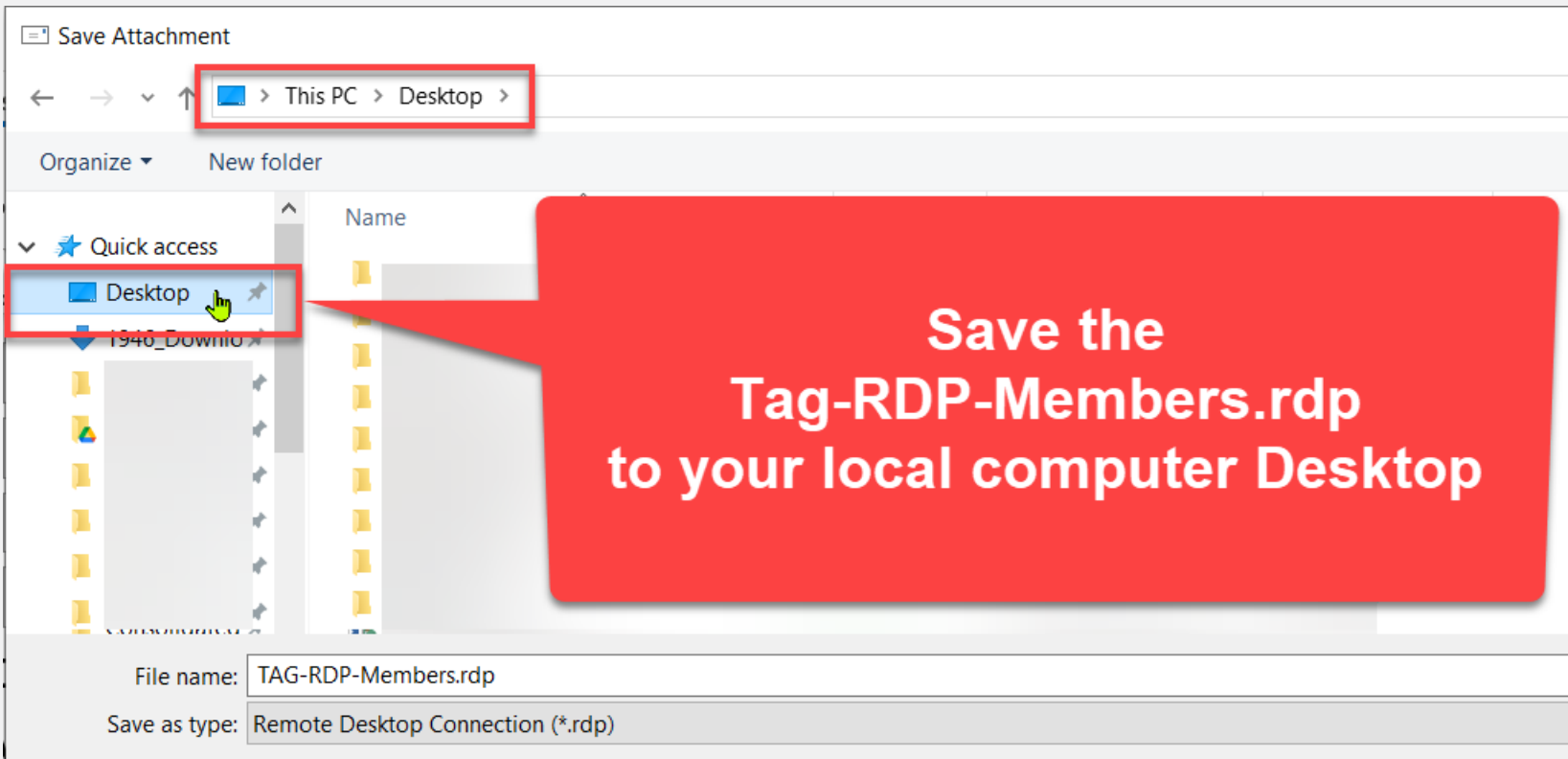
Context menu options:

- Open
- Upload
- Quick Print
- Save As
- Remove Attachment
- Cut
- Copy
- Select All

Click on Save As and Save the Tag-RDP-Members.rdp to your local computer Desktop

This new server offers improved responsiveness compared to our current

Save As to your Desktop



Save Attachment

← → ▾ ↑ This PC > Desktop >

Organize ▾ New folder

Quick access

- Desktop
- 1948_Download

Name

File name: TAG-RDP-Members.rdp

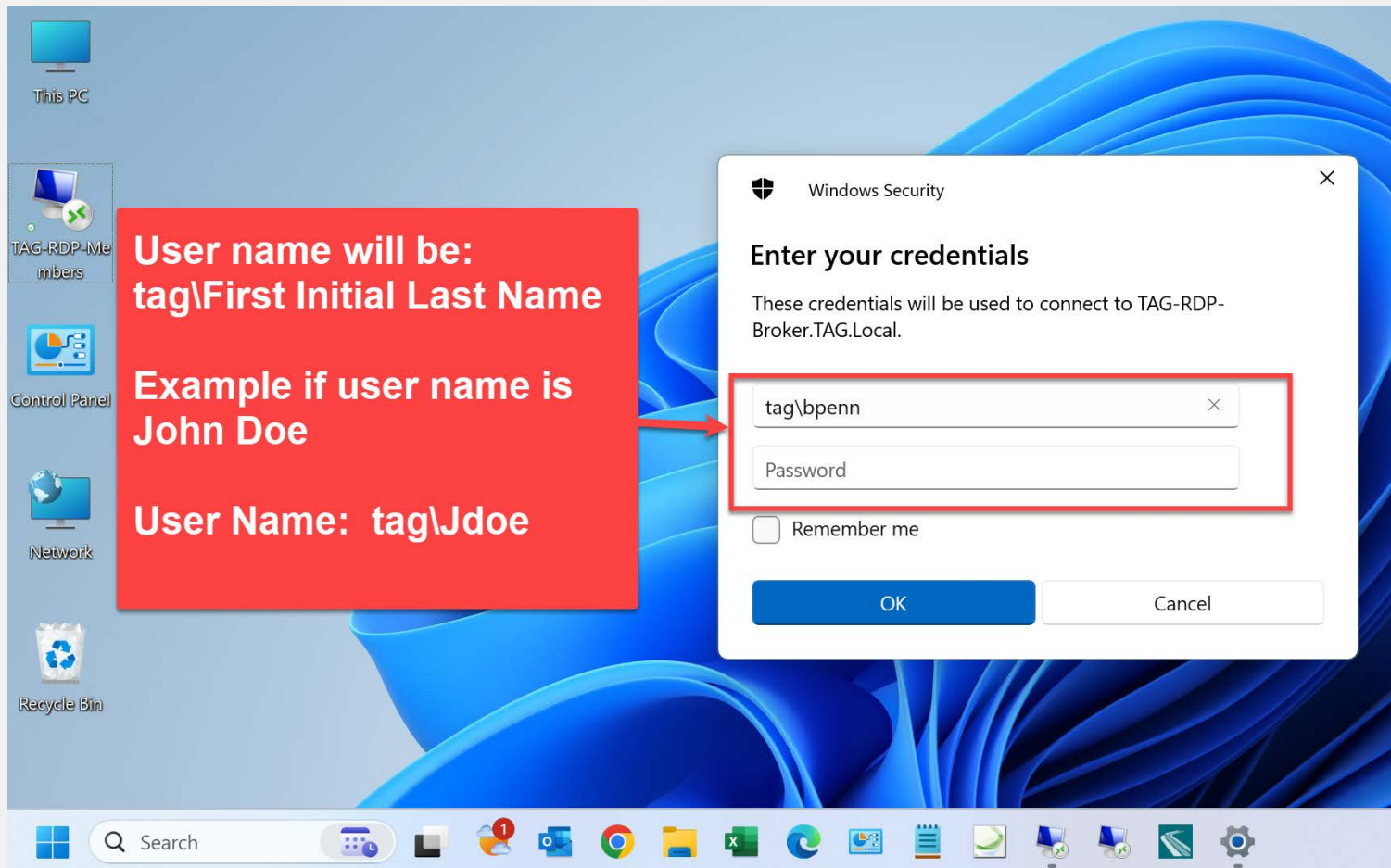
Save as type: Remote Desktop Connection (*.rdp)

Save the Tag-RDP-Members.rdp to your local computer Desktop

Double Click to launch Remote Desktop Connection



Enter your User Security Credentials



User name will be:
tag\First Initial Last Name

Example if user name is John Doe

User Name: tag\Jdoe

Windows Security

Enter your credentials

These credentials will be used to connect to TAG-RDP-Broker.TAG.Local.

tag\bpenn

Password

Remember me

OK Cancel



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REMINDER: User Credential Information

User name will be: tag\First Initial Last Name

Example if user name is John Doe

User Name: **tag\jdoe**

Password:

The password is your same current password you used on the old server.

NOTE: Your RDP Password and your Quantum Password May not be the same



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Ampersand Password Policy

Users cannot reuse the last 10 passwords

Password cannot contain the user's account name or parts of the user's full name that exceed two consecutive characters

Password must be at least 7 characters in length

Password must contain characters from three of the following four categories:

1. English uppercase characters (A through Z)
2. English lowercase characters (a through z)
3. Base 10 digits (0 through 9)
4. Non-alphabetic characters (for example, !, \$, #, %)

If you need help with a password reset email

Bpenn@TheAmpersandGroup.com



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RDP Saved Password Policy

Due to Microsoft's current security protocols with Windows 11 and Credential Guard you can no longer save passwords in an RDP shortcut.

It has been deemed by Microsoft Security Professionals that leaving the password saved in a RDP shortcut is a massive security risk, hence it is prohibited by Microsoft.



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Tag-RDP-Member File Download

If you **DO NOT** see the attached file called: Tag-RDP-Members.rdp as an attachment to your email you can download that file from our server to your local computer.

Depending on your email provider and your email policies, the attached file may or may not come through in the email.

The file to be downloaded is a .zip file (Tag-RDP-Members.zip)

Once you download this file to your local computer you will need to Extract the file.

<https://support.theampersandgroup.com/rdp/remote/TAG-RDP-Members.zip>



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New RDP Remote Desktop Server Tag-RDP-Member

**** VERY IMPORTANT ****:

If you have any files on the desktop of the Old server that you have created or we have created for you, we will have to manually move those files to the new server for you.

Please reach out to myself (bpenn@TheAmpersandGroup.com) so that either myself or Mark Sterling can copy those files to your new profile.



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