

## Microsoft Authenticator — Download & Install Guide

### What you're looking for

- **App name:** Microsoft Authenticator
- **Developer:** Microsoft Corporation
- **Icon:** Blue shield/lock with a person silhouette (shown above). ([Apple](#), [Google Play](#))



---

### iPhone (iOS)

1. **Open the App Store.**  
Tap the **Search** tab, then type “**Microsoft Authenticator.**” Choose the listing from **Microsoft Corporation** (blue shield icon). ([Apple](#))
2. **Install the app.**  
Tap **Get** (or the cloud icon), then confirm with Face ID/Touch ID or your Apple ID password. Tap **Open** when it finishes. ([Apple](#))
3. **First-run prompts (recommended settings).**
  - **Allow Notifications** → **Allow** (you'll receive sign-in approvals).
  - **Camera access** (asked later when you add an account) → **Allow** so you can scan QR codes. ([Microsoft Support](#))
4. **(Optional but strongly recommended) Turn on backup.**  
In Authenticator, go to ⋮ (**menu**) → **Settings** → **Backup** → **iCloud Backup** and sign in if prompted. This lets you restore your MFA entries if you replace your phone. ([Microsoft Support](#))

---

## Android (Phone or Tablet)

### 1. Open Google Play.

Search “**Microsoft Authenticator.**” Pick the app from **Microsoft Corporation** (blue shield icon). ([Google Play](#))

### 2. Install the app.

Tap **Install**, then **Open** when it’s done. ([Google Play](#))

### 3. First-run prompts (recommended settings).

- **Allow Notifications** → **Allow** (to receive sign-in approvals).
- **Camera access** (asked later when you add an account) → **Allow** for QR scanning. ([Microsoft Learn](#))

### 4. (Optional but strongly recommended) Turn on backup.

In Authenticator, go to **:** (menu) → **Settings** → **Backup** → **Cloud backup** and sign in with a **personal Microsoft account** when asked. ([Microsoft Support](#))

---

## Quick test (when you’re ready to add an account)

- In Authenticator, tap **+** → **Work or school account**, then scan the **QR code** shown by your Microsoft 365/security page or your organization’s setup screen. If you can’t use the camera, you can enter the code **manually**. ([Microsoft Support](#))

---

## Tips, gotchas & enterprise notes

- **Can’t find the right app?** Microsoft’s download page has direct links and QR codes to the App Store/Google Play. ([Microsoft Support](#))
- **Push approvals need Google Play Services on Android.** If disabled or missing, push notifications won’t work. ([Microsoft Learn](#))
- **Restoring to a new phone:** Turn on backup first (above). On the new device, install Authenticator and choose **Restore from backup** (iOS uses iCloud; Android uses your Microsoft account). Some work/school accounts may still show **Action required** and need re-verification as a security precaution. ([Microsoft Support](#))